

How do I speak up via the phone as a Reporter?

1. Dial the phone number of the country you are located in on your phone; the phone number(s) to call are listed below.
2. The phone prompt will guide you through the following steps.
 - a) Will ask you to enter the 6 digit organisation code; enter the following codes:


Channel	Code
Ask a Question	107779
Raise a Concern	107755
Raise a Concern to Iveco Group	107797






You will receive a unique 'Report number'. Write this down carefully as you will need it to be able to call back and hear a response to your report.

- b) Then you will be asked to choose a language
 - c) Choose a 4 digit PIN code. Remember it so that you can log back in later.
 - d) After the tone simply speak your message. Make sure to call back with your Report number and PIN to check for a response. Once done, press 1 or simply hang-up the phone.
3. Your message will then be transcribed then sent to the organisation. You can expect a confirmation that the organization received and took in charge your report within one week.

Country	Phone number	Phone instructions
 Albania	0035545301801	Number: +355 4 530 1801 Call charged at local rate
 Algeria	00213983299338	Number: +213 983 29 93 38 Call charged at local rate
 Angola	00244226425610	Number: +244 226 425 610 Call charged at local rate
 Anguilla	18334222005	Freephone: 1833 422 2005
 Antigua and Barbuda	18334222006	Freephone: 1833 422 2006
 Argentina	00541120397280	Number: +54 11 2039 7280 Call charged at local rate
 Australia	0061282846262	Number: +61 2 8284 6262 Call charged at local rate
 Austria	0800909683	Freephone: 0800 909 683
 Bahamas	18334222007	Freephone: 1833 422 2007
 Bahrain	0097316501936	Number: +973 1650 1936
 Bangladesh	008809610998462	Freephone: +880 (0) 9610 998462
 Barbados	0012466239631	Number: +1 (246) 623 9631 Call charged at local rate
 Belgium	080089326	Freephone: 0800 89 326
 Belize	18000130076	Freephone: 1800 0130 076
 Benin	0022920900380	Number: +229 20 90 0380 Call charged at local rate
 Bermuda	18334222008	Freephone: 1833 422 2008
 Bhutan	009752379003	Freephone: +975 2 379 003

	Bolivia	800105122	Freephone: 800 105 122
	Bosnia and Herzegovina	0038770330093	Number: +387 70 330 093 Call charged at local rate
	Botswana	8007861103	Freephone: 800 786 1103
	Brazil	00551147008838	Number: +55 (11) 4700 8838 Call charged at local rate
	Brunei Darussalam	8014657	Freephone: 801 4657
	Bulgaria	8002100645	Freephone: 800 210 0645
	Burkina Faso	0022625300982	Number: +226 25 30 09 82 Call charged at local rate
	Cambodia	1800209867	Freephone: 1800 209 867
	Cameroon	00237657103112	Freephone: +237 6 57 10 31 12
	Canada	0015143950496	Number: +1 (514) 395 0496 Call charged at local rate
	Cayman Islands	0013457695580	Number: +1 (345) 769 5580 Call charged at local rate
	Chile	0056224835917	Number: +56 22 483 5917 Call charged at local rate
	China	108001523042	Freephone (via China Telecom): 1080 0152 3042
	China	108008522221	Freephone (Via China United Network): 1080 0852 2221
	China	4001201842	Country wide number with no supplier restriction: 400 120 1842 Call charged at local rate.
	Colombia	00576012421247	Number: +57 601 242 1247 Call charged at local rate
	Costa Rica	0050640360350	Number: +506 4036 0350 Call charged at local rate
	Côte d'Ivoire	002250566770918	Freephone: +225 05 66 77 0918
	Croatia	08007745	Freephone: 0800 7745
	Cyprus	80091142	Freephone: 800 91142
	Czechia	800050833	Freephone: 800 050 833
	Denmark	004543310961	Number: +45 43 31 09 61 Call charged at local rate
	Dominica	18334221998	Freephone: 1833 422 1998
	Dominican Republic	0018299471996	Number: +1 (829) 947 1996 Call charged at local rate
	Ecuador	1800001432	Freephone: 1800 001 432
	Egypt	08000000083	Freephone: 0800 000 0083
	El Salvador	0050322304752	Number: +503 2230 4752 Call charged at local rate
	Estonia	003726093008	Number: +372 609 3008 Call charged at local rate
	Ethiopia	800861919	Freephone: 800 86 1919
	Fiji	008002650	Freephone: 008 002 650
	Finland	0800392912	Freephone: 0800 392 912

	France	0805543753	Freephone: 080 554 3753
	French Guiana	0800991448	Freephone: 0800 99 1448
	French Polynesia	0800914886	Freephone: 0800 91 4886
	Georgia	1800008013	Freephone: 1800 008 013
	Germany	08001818952	Freephone: 0800 1818 952
	Ghana	00233596993553	Number: +233 59 699 3553 Call charged at local rate
	Greece	0080044145924	Freephone: 0080 0441 45924 The number will not work when called from a mobile
	Grenada	0014732300333	Number: +1 (473) 230 0333 Call charged at local rate
	Guam	18338096777	Freephone: 1833 809 6777
	Guatemala	0050223028459	Number: +502 2302 8459 Call charged at local rate
	Hong Kong	0085230194193	Number: +852 3019 4193 Call charged at local rate
	Hungary	0680984589	Freephone: 06 809 845 89
	Iceland	003544150349	Number: +354 415 0349 Call charged at local rate
	India	0008000503159	Freephone: 0008 0005 03159
	Indonesia	00622180630074	Number: +62 21 8063 0074 Call charged at local rate
	Ireland	1800800636	Freephone: 1800 800 636
	Israel	0097233741225	Number: +972 3374 1225 Call charged at local rate
	Italy	800147694	Freephone: 800 147 694
	Jamaica	0018766779125	Number: +1 (876) 677 9125 Call charged at local rate
	Japan	0081366270734	Number: +81 3 6627 0734 Call charged at local rate
	Jordan	080023801	Freephone: 0800 23801 No mobile access
	Kazakhstan	007877273574582	Number: (+7) 877 2735 74582 Call charged at local rate; No mobile access
	Kenya	00254207650957	Number: +254 20 765 0957 Call charged at local rate
	Korea, the Republic of	0082237005146	Number: +82 2 3700 5146 Call charged at local rate
	Kuwait	0096522055730	Freephone: +965 2205 5730
	Latvia	80005929	Freephone: 800 05929
	Lebanon	8338160193	Freephone: 833 816 0193
	Lithuania	880030366	Freephone: 8800 30366
	Luxembourg	003523420808982	Number: +352 342 080 8982 Call charged at local rate
	Malaysia	0060377243136	Number: +60 3 7724 3136 Call charged at local rate
	Malta	80065144	Freephone: 8006 5144
	Martinique	0800901651	Freephone: 0800 90 1651

	Mauritius	0023052970999	Number: +230 5 297 0999 Call charged at local rate
	Mexico	00525547806198	Number: +52 55 4780 6198 Call charged at local rate
	Moldova, the Republic of	080060016	Freephone: 080 060 016
	Morocco	00212530144108	Number: +212 5 30 14 41 08 Call charged at local rate
	Myanmar	08008008062	Freephone: 0800 800 8062
	Namibia	00264833800103	Freephone: +264 83 380 0103
	Nepal	18000010186	Freephone: 1800 001 0186
	Netherlands	0031107007503	Number: +31 10 700 75 03 Call charged at local rate
	New Zealand	006499135892	Number: +64 9 913 5892 Call charged at local rate
	Nicaragua	0050575137610	Number: +505 7513 7610 Call charged at local rate
	Nigeria	07080601221	Freephone: 070 8060 1221
	North Macedonia	0038925513216	Number: +389 2551 3216 Call charged at local rate
	Norway	004724140601	Number: +47 24 14 06 01 Call charged at local rate
	Oman	80074161	Freephone: 8007 4161
	Pakistan	0080090044437	Freephone: 0080 0900 44437
	Panama	005073084480	Number: +507 308 4480 Call charged at local rate
	Papua New Guinea	000861322	Freephone: 0008 61322
	Paraguay	0098004410266	Freephone: 0098 0044 10266 No mobile access
	Peru	080074535	Freephone: 0800 74535
	Philippines	180083948474	Freephone: 1800 8394 8474 Can only be connected by Globe Telecom device
	Poland	00800012953	Freephone: 0080 0012 953
	Portugal	800831302	Freephone: 800 831 302
	Puerto Rico	0017872007305	Number: +1 (787) 200 7305 Call charged at local rate
	Qatar	800101094	Freephone: 800 101 094
	Réunion	1800916980	Freephone: 1800 916 980
	Romania	0800400653	Freephone: 0800 400 653
	Saudi Arabia	8008501433	Freephone: 800 850 1433
	Serbia	0038110520043	Number: +381 10 520 043 Call charged at local rate
	Seychelles	800131	Freephone: 800 131
	Singapore	006564037051	Number: +65 6403 7051 Call charged at local rate
	Slovakia	0800113418	Freephone: 0800 113 418
	Slovenia	080083115	Freephone: 0800 83115
	South Africa	0027214277937	Number: +27 (21) 427 7937 Call charged at local rate

	Spain	0034900031156	Number: +34 900 031 156 Call charged at local rate
	Sri Lanka	0094720910370	Number: +94 (72) 091 0370 Call charged at local rate
	Sudan	00249156559883	Freephone: +249 15 655 9883
	Suriname	8338160919	Freephone: 833 816 0919
	Sweden	0201604703	Freephone: 020 160 4703
	Switzerland	0800005691	Freephone: 080 000 5691
	Taiwan, Province of China	00886277438912	Number: +886 2 7743 8912 Call charged at local rate
	Tanzania, the United Republic of	0800111020	Freephone: 0800 11 1020
	Thailand	006628449693	Number: +66 2 844 9693 Call charged at local rate
	Trinidad and Tobago	0018682241869	Number: +1 (868) 224 1869 Call charged at local rate
	Tunisia	0021631300338	Number: +216 31 300 338 Call charged at local rate
	Turkey	00800448828602	Freephone: 0080 04488 28602
	Turks and Caicos Islands	18334621355	Freephone: 1833 462 1355
	Uganda	00256414238162	Number: +256 41 423 8162 Call charged at local rate
	United Arab Emirates	80004440408	Freephone: 800 0444 0408
	United Kingdom	08000224118	Freephone: 080 0022 4118
	United States of America	0016692887154	Number: +1 (669) 288 7154 Call charged at local rate
	Uruguay	000415985762	Freephone: 0004 1598 5762
	Venezuela, Bolivarian Republic of	00582123357722	Number: +58 212 335 7722 Call charged at local rate
	Viet Nam	008419003271	Number: +84 1900 3271 Call charged at local rate
	Virgin Islands (British)	18334621356	Freephone: 1833 462 1356
	Virgin Islands (U.S.)	18337246398	Freephone: 1833 724 6398
	Zimbabwe	002638677422010	Freephone: +263 867 742 2010