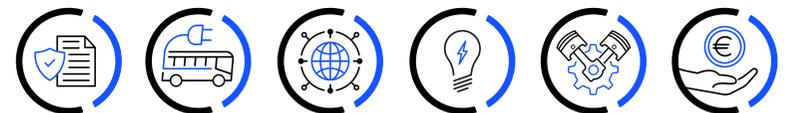




# IVECO BUS **Services**



# A complete portfolio of services tailored to your specific needs



**MAINTENANCE  
& REPAIR**



**eMOBILITY**



**CONNECTED  
SERVICES**



**ENERGY MOBILITY  
SOLUTIONS**



**PARTS  
& ACCESSORIES**



**FINANCIAL  
SERVICES**



# Your complete mobility solution

The development of state-of-the-art vehicles is important to provide our customers with mobility solutions that best meet their needs. At IVECO BUS, our goal is to **improve the productivity and profitability of our customers' businesses**. We do this by maximizing vehicle uptime and efficiency, driver safety and environmental protection.



# Maintenance & Repair contracts

At IVECO BUS, we understand that every operator has unique needs. That's why we offer a wide range of **personalized Maintenance & Repair contracts**, designed to keep your vehicles performing at their best—with **minimal downtime** and **full cost transparency**.

Whether you're managing a **small fleet** or a **large-scale operation**, our service packages help you stay focused on your business while we take care of your vehicles.

## Tailor-made service

Choose the **Planned Maintenance Contract** that best fits your operations by combining key service elements—**Maintenance, Driveline, Extra Driveline and Wear**—into three flexible packages: **Basic, Comfort and Full**.

## Your Benefits

- **Maximize uptime** and **residual value** with predictive maintenance and optimised fleet management solutions
- **Expand your fleet** without increasing workshop capacity
- **Keep costs under control** with fixed monthly pricing
- **Rely on certified IVECO BUS service providers** and genuine spare parts
- **Enjoy full flexibility** with customizable Maintenance & Repair solutions tailored to your operational needs

ELEMENTS		BASIC Pack	COMFORT Pack*	FULL Pack
	Maintenance	●	●	●
	Driveline			●
	Extra Driveline			●
	Wear		●	●

\* It is possible to adapt the elements included according to your needs



# eMobility

As sustainability becomes a key priority, IVECO BUS offers a **complete set of services** designed to support your **transition to electric mobility**—enhancing uptime, reducing costs, and simplifying operations.

## Certified Maintenance for Electric Components

Electric buses require specialized care. Our **certified network** is trained and equipped to maintain **high-voltage systems** and **electric driveline components**, ensuring safe and expert servicing across your fleet.

## Battery & Driveline Extended Warranty

Comprehensive coverage for key electric components, including a **6-year battery warranty**, extendable up to 10 years or **1 million kilometers**.

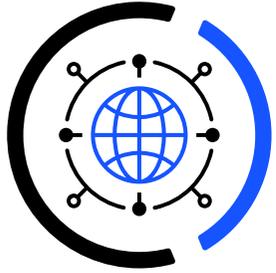
## Data Analytics & Performance Monitoring

**Real-time insights and reports** to track energy consumption, battery performance, and maintenance needs—keeping your electric fleet efficient and predictable.

## Reliable advisor and system integrator

Thanks to a strong local and global partnership-driven approach, we go beyond vehicle supply. With **Energy Mobility Solutions (EMS)**, IVECO BUS offers **expert consulting and strategic support** to help you plan, implement, and optimize every step of your electrification journey.





# Connected Services

## A comprehensive and diversified offering tailored to customer needs

The most advanced connectivity on the new IVECO BUS range puts you in **full control of your Bus fleet**, allowing you to operate efficiently by optimizing the fleet's uptime, energy consumption and Total Cost of Ownership (TCO).

### DATA SHARING

Provide to our customer raw data on board or from remote in the adapted format



FMS v5  
TiGR Web API

### OPERATIONS CONTROL

Supports the fleet operation through real-time fleet management.

Smart charging, pre-conditioning features, and seamless integration with planning systems, enabling maximized efficiency for your multi-energy bus fleet



IVECO ON Portal  
Real time fleet management

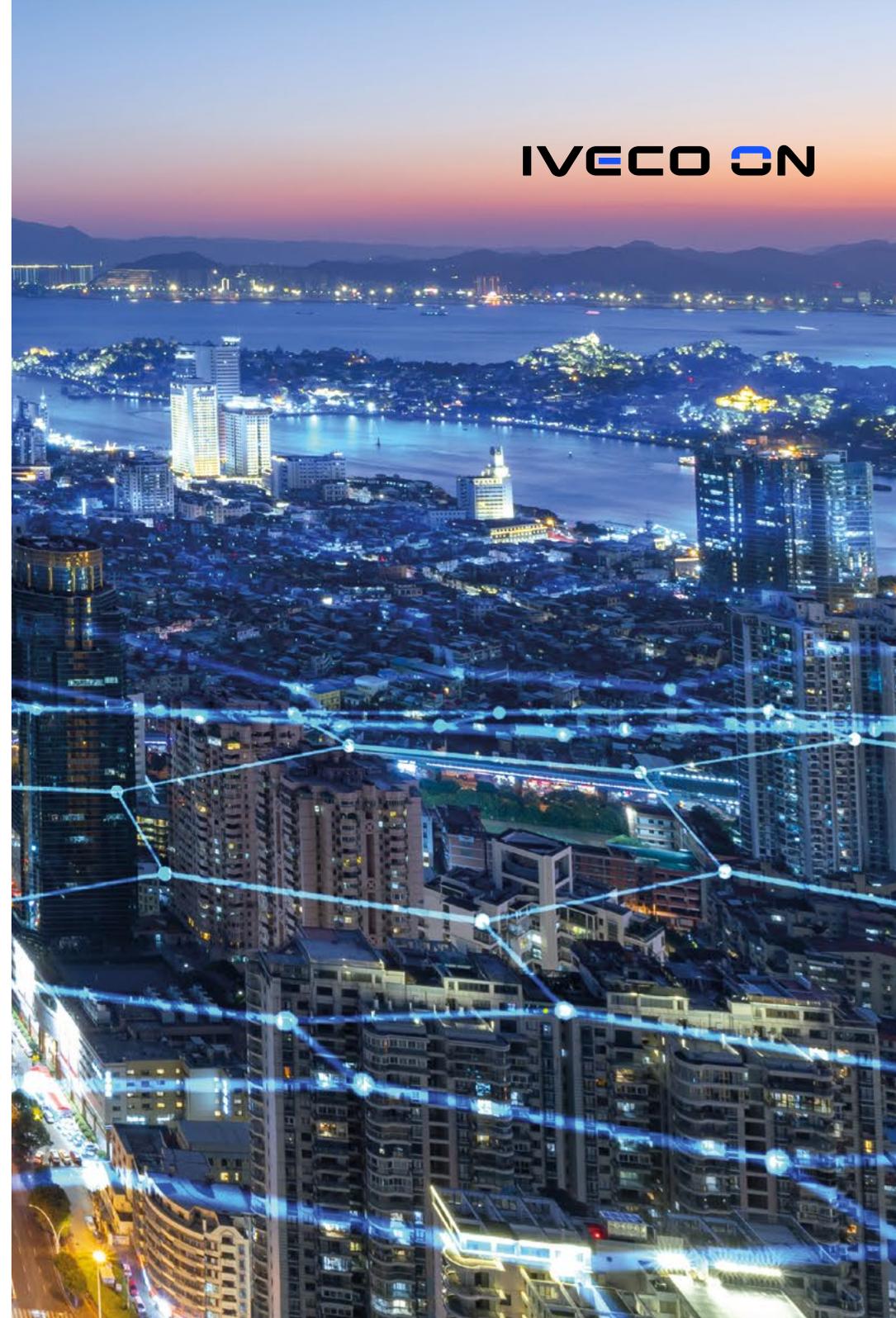
### MAINTENANCE SUPPORT

IVECO BUS know-how at your service to facilitate maintenance activities, providing fleet KPI's and alerts



Control Room reports  
Remote Diagnosis  
Over the Air update

IVECO ON





# Energy Mobility Solutions (EMS)



Every electrification project is unique. With EMS, as a **true system integrator**, we work side by side with our customers to design and implement tailored strategies that meet real operational needs. From planning to deployment, IVECO BUS provides the tools, expertise and partnerships to turn zero-emission ambitions into scalable realities.



## Infrastructure & Operations Assessment

IVECO BUS delivers expert consulting across the electrification process. Using the **EMS Design Tool**, we assess depot operations, charging infrastructure and operational scenarios to validate efficient, project-specific solutions and provide clear recommendations.



## Optimized Strategy for Long-Term Value

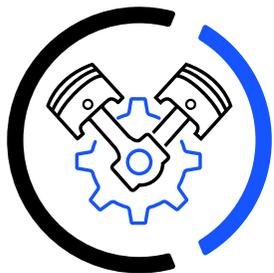
EMS develops strategies aligned with each customer's operational, technical and financial context. The focus is on performance and cost efficiency, helping reduce **Total Cost of Ownership** with full transparency on implementation parameters.



## Local and Global Partnership-Driven Approach

Once the project scope is defined, EMS engages trusted partners from IVECO BUS's local and global network, selected for their expertise in each project's needs. Execution is coordinated under a **single point of contact** to simplify processes.





# Parts and accessories

You need your vehicle to be a **perfect match for your business and operational requirements**, and to perform at its best throughout its life cycle. IVECO BUS extensive offer of **high-quality parts and services** enables you to **customize your vehicle** and enhance your **life on board**.

## Genuine Parts

HIGH PERFORMANCE

Certified by IVECO, Genuine Parts have been rigorously tested for maximum safety, consistency and reliability with a one-year warranty.

**NEXPRO**  
AUTHENTIC VALUE

High-quality parts certified by IVECO to ensure the performance of your out of warranty vehicles and covered by a one-year warranty.

## Reman Parts

SUSTAINABLE CHOICE

Remanufactured parts that deliver like-new performance, providing a cost effective and environmentally sustainable alternative.

## Accessories

ENHANCED EXPERIENCE

Boost your vehicle's efficiency, safety and performance, and enhance your driver's comfort with a wide range of high-quality accessories.





# Financial Services

**IVECO**  
CAPITAL

**IVECO CAPITAL** is the **financial services brand of Iveco Group** and offers a comprehensive range of solutions for commercial, industrial vehicles and buses. Our customers can build the **perfect financial formula\*** to fit their always evolving needs, modulating financing, insurances and services.

IVECO CAPITAL, also thanks to a long-standing presence in the market, aims to be a valuable plus for the customers' businesses.

IVECO CAPITAL is your reliable partner, offering an ecosystem of financial solutions to enable you to purchase a true "turnkey" mobility solution, immediately ready for use, that includes:

- Loans
- Financial/operating lease
- Insurances
- And additional services, such as maintenance and repair

We understand the challenges and opportunities our customers face in their business. That's why we offer solutions to match your different needs with **future oriented approach**: analyzing the constant evolution of the market, harnessing new technologies, and seeking synergies with a specialist partners are the key to supporting your business as it evolves.



Discover more on [www.ivecocapital.com](http://www.ivecocapital.com)

Build your ideal formula by contacting your IVECO Dealer or IVECO Direct Sales.

\* Subject to IVECO CAPITAL credit approval.





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